



**Surrey Heath Borough Council**  
Surrey Heath House  
Knoll Road  
Camberley  
Surrey GU15 3HD  
Telephone: (01276) 707100  
Facsimile: (01276) 707177  
DX: 32722 Camberley  
Web Site: [www.surreyheath.gov.uk](http://www.surreyheath.gov.uk)

**Department:** Democratic Services  
**Division:** Legal & Democratic Services  
**Please ask for:** Eddie Scott  
**Direct Tel:** 01276 707160  
**E-Mail:** [democratic.services@surreyheath.gov.uk](mailto:democratic.services@surreyheath.gov.uk)

4 March 2024

To: The Members of the **External Partnerships Select Committee**  
(Councillors: Rob Lee (Chair), Mary Glauert (Vice Chair), Louise Ashbery,  
Jonny Cope, Julie Hoad, Emma-Jane McGrath, Lewis Mears, Jacques Olmo,  
Murray Rowlands, Bob Raikes and Kevin Thompson)

**In accordance with the Substitute Protocol at Part 4 of the Constitution, Members who are unable to attend this meeting should give their apologies and arrange for one of the appointed substitutes, as listed below, to attend. Members should also inform their group leader of the arrangements made.**

Substitutes: Councillors Mark Gordon, Sashi Mylvaganam, David O'Mahoney, Ying Perrett, Jonathan Quin, Pat Tedder and Valerie White

Dear Councillor,

A meeting of the **External Partnerships Select Committee** will be held at Council Chamber, Surrey Heath House, Knoll Road, Camberley, GU15 3HD on **Tuesday, 12 March 2024 at 7.00 pm**. The agenda will be set out as below.

Please note that this meeting will be recorded.

Yours sincerely

Damian Roberts

Chief Executive

---

## AGENDA

	<b>Pages</b>
<b>1 Apologies for Absence</b>	
<b>2 Minutes of the Previous Meeting</b>	<b>3 - 8</b>
To confirm and sign the minutes of the meeting held on 28 November 2024 .	
<b>3 Public Question Time</b>	
To answer any questions received in accordance with Part 4, Section E of the Constitution.	

#### **4 Chair's Updates and Welcome to Guests.**

**9 - 12**

To receive a report which summarises the Committee's Accent Workshop which took place since the last meeting of the Committee, and any further updates from the Chair of the Committee.

#### **5 Declarations of Interest**

Members are invited to declare any disclosable pecuniary interests and non-pecuniary interests they may have with respect to matters which are to be considered at this meeting. Members who consider they may have an interest are invited to consult the Monitoring Officer or the Democratic Services Officer prior to the meeting.

#### **6 Royal Mail**

To receive a presentation from Royal Mail's Public Affairs and Operations Teams in order to provide:

- Explanation in respect of the contractual, recruitment and workforce/employment issues which are affecting service provided by the Camberley Delivery Office.
- Account of the factors which are affecting the performance of the service, including inconsistency between post codes, but also between specific addresses within the same post codes and roads. (The GU15, GU16 and GU17 postcodes); and how this is being addressed.

#### **7 Surrey Police**

To receive a presentation from Inspector Gemma Taylor, Borough Commander, on the recent changes which have affected Policing within Surrey Heath, campaigns and ongoing crime trends.

#### **8 Surrey Police and Crime Panel Update**

To receive a short verbal update from Councillor Richard Wilson, as the Council's representative on the Police and Crime Panel, on the Panel's activities within the last year.

#### **9 Work Programming for 24/25**